



Setting up your SafeContractor login

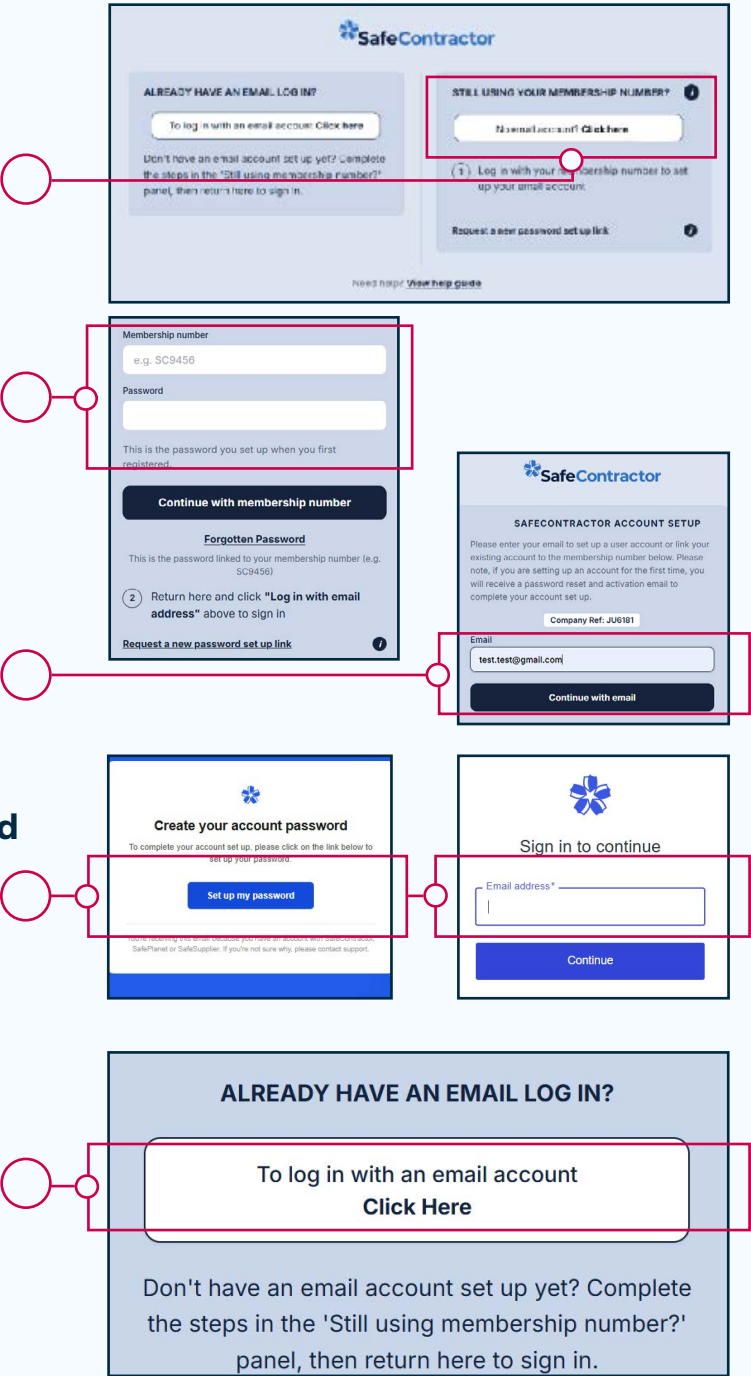
Set up your SafeContractor login once, and from then on you sign in with your email address and password. **It only takes a couple of minutes.**

Before you start:

Have your **membership number** and **registration password** to hand. These are the details you were given when you first registered.

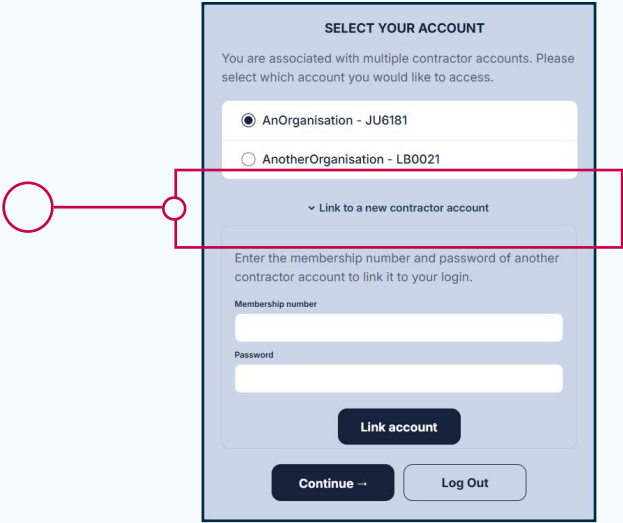
If you cannot find them, the **troubleshooting** section below explains how to get them.

- 1 Start at the login screen**
Go to the [login screen](#).
Select 'no email account set up yet'.
- 2 Enter your membership number and password**
Enter your membership number and the password set during registration.
- 3 Add your email address**
Add your email address. This is the account you will use to log in from now on.
- 4 Check your email and set your password**
We'll email the address you provided. Open it and click 'Set up my password'. Follow the instructions to set your password.
- 5 Log in**
Go back to the login screen. Select 'log in with email address', then enter your email address and password.



Linking more than one account

You can manage more than one membership from a single login. Log in to your first membership, then select ‘*Link to a new contractor account*’ at the top of the page to add others using their membership number and password. You can then switch between them from the same place, without logging out.



Troubleshooting

A contractor membership has two sets of login details:

1.

An email address and password, for everyday login.
2.

A membership number and password, set at registration.

I have forgotten my registration password

This is the password for your membership number. Use the ‘*Forgotten password*’ link on the login screen. The reset is sent to your account’s primary contact.

I have forgotten my login password

This is the password for your email login. Follow the password reset instructions on the login screen.

I did not get the password setup email

Check your junk or spam folder. If it hasn’t arrived after a few minutes, please contact our Customer Care team.

I need more help

If you’re experiencing any issues or have questions about the new login process, please contact our Customer Care team:

My email is not recognised

Please double check you’re using the email address linked to your SafeContractor membership.



Customer Care team

02920 266 749
safecontractor@safecontractor.com

